

## **INFORMATION ABOUT OPERATIONAL SYSTEMS, FACILITIES AVAILABLE, SERVICE STANDARDS, ETC. FOR THE USE OF THE PORT USERS AND GENERAL PUBLIC**

As far as Traffic Department is concerned, it looks after loading/unloading of cargo from/to ships, storage of the same in open plots/godowns inside the port and delivery of the same to the concerned Custom House Agent.

Stevedores are drawing labour from Chargo Handling Division (CHD) for which they are depositing On-board Labour charges. Minimum norms of handling of 3000 T cargo are to be achieved. However, with a view to achieve better productivity, provision for priority berthing i.e. 24 hours priority, 10,000 Ton priority, 6000 Ton priority, has been kept in the Berthing Policy wherein vessels opting for discharging entire cargo within 24 hours (24 hours priority), discharging of 10,000 MT cargo per day (10,000 Ton priority),

The Cargo Handling charges are to be paid by the vessel agent on or before loading/unloading of the cargo.

Storage charges are to be paid before the delivery of the cargo.